Wolters Kluwer

Release Notes

Release 2018-5.0
November 2019

CCH Axcess™ Practice

Welcome to CCH Axcess Practice 2018-5.0

This bulletin provides important information about the 2018-5.0 release of CCH Axcess Practice. Please review this bulletin carefully. If you have any questions, additional information is available on CCH Support Online.

New in this Release

Switch to Aha! Ideas to Capture and Manage Feedback
Wolters Kluwer is implementing a new feedback tool, Aha! Ideas, to collect customer feedback for our CCH Axcess products. The new tool will be rolled out in 2019 with our end-of-year releases. Aha! Ideas will streamline our processes and improve our collaboration with our customers. Feedback previously collected in the former tool will be retained and used going forward.

Note: The Aha! Ideas functionality will be rolled out over time. Initially, you will only see the ideas you have submitted and the responses from Wolters Kluwer. In the future, you will be able to see ideas submitted by other people and vote on those ideas. We appreciate your patience during this transition.

64-Bit Upgrade
CCH Axcess now runs as a 64-bit application taking advantage of higher memory capacity in many computers. The Import Transactions feature in Time Capture is not compatible with this change. If you are running with 64-bit environment and using Import Transactions, you will need to follow some special start-up steps to import. Visit https://support.cch.com and search for "CCH Axcess 32-bit Startup" instructions. We will have a fix for this in a future release.

Notification About Reactivated Users
You can now choose to be notified when an existing user in CCH Axcess is reactivated. Security administrators can use this feature to monitor for unauthorized user maintenance. To enable this feature, visit Dashboard > Application Links > Firm > Notifications. Detailed instructions are available in the help topic Managing Notification Conditions From Dashboard.

Last Login Date and Time
All staff can now see the date and time that their user IDs were used to log in prior to the user's current session. This information can help staff members see if someone else has used their login credentials.

Technical Corrections

Accounts Receivable Aging on Invoices
The AR balance in the Aging is now as of Today instead of the invoice date.

Deposit Report
The Deposit Report now includes all payment methods. You can filter, group, and sort by the payment method.

Accounts Receivable Payments and Credits Report
The AR Payments and Credits report now includes the ability to filter, group, and sort by the bank account.

Billing Worksheet Report
The Billing Worksheet report now includes the following:

- Client address
- WIP includes invoice description and invoice note
- Invoice history includes the invoice title and invoice review note

The Billing Worksheet by Project report also now includes the project status.